

CABINET MEMBER FOR RESOURCES AND COMMISSIONING

**Venue: Town Hall,
The Crofts,
Moorgate Street,
Rotherham S60 2TH**

Date: Monday, 14th March, 2011

Time: 11.30 a.m.

A G E N D A

1. To determine if the following matters are to be considered under the categories suggested, in accordance with the Local Government Act 1972 (as amended March 2006).
2. To determine any item which the Chairman is of the opinion should be considered later in the agenda as a matter of urgency.
3. Minutes of meeting held on 14th February, 2011 (Pages 1 - 3)
4. RBT Performance Report for January, 2011 (Pages 4 - 16)
5. Complaints Forum (Pages 17 - 18)
- minutes of meeting held on 21st February, 2011
6. Customer Access Strategy Group (Pages 19 - 20)
- minutes of meeting held on 21st February, 2011
7. Exclusion of the Press and Public
Resolved:- That, under Section 100A(4) of the Local Government Act 1972, the press and public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in Paragraph 3 of Part I of Schedule 12A (as amended March 2006) to the Local Government Act 1972 (information relating to the financial or business affairs of any person (including the Council)).
8. Financial Systems Transformation and Optimisation Programme - Exemption from Standing Orders (Pages 21 - 23)